

**Subject:** Re: 4330-4346 Degnan Blvd Inquiry For Trash Count & Service Increase  
**From:** Albert Lord <albert.lord@lacity.org>  
**Date:** 3/2/20, 11:43 AM  
**To:** "Renee (Cecelia) Shackelford" <renee.shackelford@lacity.org>  
**CC:** Sylvia Lacy <sylvia.lacy@lacity.org>, Edward Johnson <edw.johnson@lacity.org>, Billie Green <billie.j.green@lacity.org>

Hi Renee,

These are the green cans. Council staff has been serving the area when avail.

Will send you photos.

I believe the landlord rep wants these baskets for the businesses at the addresses.

Thank you.

Albert Edmund Lord III  
Deputy  
Office of City Councilmember Herb J. Wesson Jr.  
Council Member 10th District  
1819 S Western Avenue  
Los Angeles, CA 90006  
(323) 733-8233  
[albert.lord@lacity.org](mailto:albert.lord@lacity.org)  
[www.herbwesson.com](http://www.herbwesson.com)  
[facebook](#) [twitter](#) [instagram](#)

On Mon, Mar 2, 2020 at 10:49 AM Renee (Cecelia) Shackelford  
<[renee.shackelford@lacity.org](mailto:renee.shackelford@lacity.org)> wrote:

Hi Albert,

Do you have photos of the cans? Are these ALBS or other cans and your office was working on having LACC take care of the receptacles since the BID folded? Are the businesses using the can or just pedestrians?

**Much Appreciated,**

**Renée**  
**C. Renée Shackelford**

PWB Building--SRSSD-Community Services Group (CSG)  
City Council Liaison for Council Districts 8, 9, 10, & 11  
1149 S. Broadway, 5th Floor (Mail Stop 521)  
[213.485.3023](tel:213.485.3023) T / [213.485.2961](tel:213.485.2961) F / [213.590.8561](tel:213.590.8561) C  
[Renee.Shackelford@lacity.org](mailto:Renee.Shackelford@lacity.org)

**"Service doesn't have to be big and grandiose to be meaningful and make a difference."**

**Cheryl A. Esplin**



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On Thu, Feb 27, 2020 at 11:27 AM Ariana Montes

<[amontes@clintlukenrealty.com](mailto:amontes@clintlukenrealty.com)> wrote:

What does that mean? Who services the trash cans?

On Thu, Feb 27, 2020 at 11:25 AM Albert Lord <[albert.lord@lacity.org](mailto:albert.lord@lacity.org)> wrote:

This may have to be a commercial account

Albert Edmund Lord III  
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On Feb 27, 2020, at 10:40 AM, Ariana Montes

<[amontes@clintlukenrealty.com](mailto:amontes@clintlukenrealty.com)> wrote:

Yes, 4330-4346 Degnan Blvd. A total of 7 spaces.

On Thu, Feb 27, 2020 at 10:37 AM Albert Lord <[albert.lord@lacity.org](mailto:albert.lord@lacity.org)> wrote:

Is this a request for commercial locations?

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On Feb 27, 2020, at 10:24 AM, Ariana Montes  
<[amontes@clintlukensrealty.com](mailto:amontes@clintlukensrealty.com)> wrote:

Thanks, Albert!

Hi Renee, please let me know if you have any questions.

Best,

On Wed, Feb 26, 2020 at 7:57 PM Albert Lord  
<[albert.lord@lacity.org](mailto:albert.lord@lacity.org)> wrote:

Renee,  
Can you review and advise if this is something we can do?

We are inquiring about additional trash cans and/or an increase in pickups. Who should we reach out to with this request? We tried submitting a request through the website since November and no one is getting back to us.

4330-4346 Degnan Blvd

Ariana Montes <[amontes@clintlukensrealty.com](mailto:amontes@clintlukensrealty.com)>

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Deputy

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On Feb 26, 2020, at 3:31 PM, Ariana Montes  
<[amontes@clintlukensrealty.com](mailto:amontes@clintlukensrealty.com)> wrote:

Hi Albert & Sylvia,

I left you another voicemail with Ms. Billie Green at the district office. Look forward to hearing from you.

On Wed, Feb 26, 2020 at 3:24 PM Ariana Montes  
<[amontes@clintlukensrealty.com](mailto:amontes@clintlukensrealty.com)> wrote:

Hi Albert & Sylvia,

Can you please reply with an update? It's been 4 months since our initial request and we still don't have an answer.

On Fri, Feb 21, 2020 at 2:18 PM Ariana Montes  
<[amontes@clintlukensrealty.com](mailto:amontes@clintlukensrealty.com)> wrote:

Hi All,

Following up.

On Wed, Feb 12, 2020 at 12:40 PM Ariana Montes  
<[amontes@clintlukensrealty.com](mailto:amontes@clintlukensrealty.com)> wrote:

Resending photos for reference, thanks!

On Wed, Feb 12, 2020 at 12:36 PM Ariana Montes  
<[amontes@clintlukensrealty.com](mailto:amontes@clintlukensrealty.com)> wrote:

Hi All,

Following up on this matter. I sent photos of the trash bins in question and have called the District Office on Western Ave multiples times. We are inquiring about additional trash cans and/or an increase in pickups. Who should we reach out to with this request? We tried submitting a request through the website since November and no one is getting back to us. Please advise.

On Fri, Feb 7, 2020 at 4:54 PM Ariana Montes  
<[amontes@clintlukensrealty.com](mailto:amontes@clintlukensrealty.com)> wrote:

Hi Albert & Sylvia,

Is there someone else we should be reaching out to? We would very much appreciate a reply from you whether it's something you can help out with or not.

On Tue, Feb 4, 2020 at 4:01 PM Ariana Montes  
<[amontes@clintlukensrealty.com](mailto:amontes@clintlukensrealty.com)> wrote:

Hello,

Any updates on this?

On Fri, Jan 31, 2020 at 6:00 PM Ariana Montes  
<[amontes@clintlukensrealty.com](mailto:amontes@clintlukensrealty.com)> wrote:

Hi Albert,

Checking in on this.

On Wed, Jan 29, 2020 at 1:13 PM Ariana Montes  
<[amontes@clintlukensrealty.com](mailto:amontes@clintlukensrealty.com)> wrote:

Hi Albert,

Here are some photos of the trash cans in question. We are requesting additional trash cans and/or an increase in pickups.

On Mon, Jan 27, 2020 at 12:49 PM Ariana Montes  
<[amontes@clintlukensrealty.com](mailto:amontes@clintlukensrealty.com)> wrote:

Hi Sylvia & Albert,

Any feedback on this? I called your District Office (323) 733-8233 today and said they would be following up with you. Please let us know what you need from us to process this request.

Thank you,

On Wed, Jan 22, 2020 at 11:12 AM Ariana Montes  
<[amontes@clintlukensrealty.com](mailto:amontes@clintlukensrealty.com)> wrote:

Hi Sylvia,

Checking in on this. How can the trash pickups be increased at this property? We are referring to the trash cans on the sidewalk.

Thank you,

On Wed, Jan 15, 2020 at 3:26 PM Ariana Montes

<[amontes@clintlukensrealty.com](mailto:amontes@clintlukensrealty.com)> wrote:

Dear Sylvia,

I left you a voicemail but also wanted to introduce myself via email. I'm part of **Clint Lukens Realty** and we manage the commercial property at 4330-4346 Degnan Blvd, a property within your district. We have 3 new businesses that have come in and need the trash bin count increased for all the customers and the many pedestrians. Please advise on the next steps to proceed with this request. I may be reached via email or at (323)244-6653.

Thank you in advance for your time and assistance in this matter.

Best,

--

Ariana Montes

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